

December 19, 2016

**Notice of resumption of shipments of Calorie Mate Jelly**

Dear customers and interested parties,

Thank you very much for your continued usage of our products.

We deeply apologize for any inconvenience caused to our customers, suppliers and any other parties concerned that may have arisen from the voluntary recall of Calorie Mate Jelly in November. We have investigated the cause of the product contamination, reinforced procedures and systems to prevent a recurrence, and therefore are able to resume shipments of Calorie Mate Jelly at this time.

From this point forward, we recommit ourselves to make every effort to ensure uncompromising quality in the products we supply so that our customers can rest assured whenever they purchase our products.

Additional Information**Calorie Mate Jelly Apple**

JAN code (bar code): 4987035140610

Shipment resumption date: December 19

**Calorie Mate Jelly Lime & Grapefruit**

JAN code (bar code): 4987035140719

Shipment resumption date: December 19

**Calorie Mate Jelly Fruity Milk**

JAN code (bar code): 4987035140818

Shipment resumption date: December 19

※We will inform you as soon as practicable of the shipping resumption date for Jogmate Protein Jelly.

※Please note the above products are sold and distributed nationwide in Japan only.

### **Details on the actions Otsuka has taken to prevent any recurrence**

Upon investigation, it was confirmed that contamination of the raw materials had occurred.

To prevent any recurrence, the following measures have been implemented:

- 1) Strengthened inspection of raw materials
- 2) Introduction of a specific aspects of the manufacturing process
- 3) Strengthened pre-shipment inspection process

### **How to differentiate newly stocked product shipped after the recall from older product subject to the November recall:**

Product available following the resumption of shipments include the letter "N" printed below the expiration date on the underside of the pouch.



Older product that was subject to the recall does not have an "N" letter printed after the expiration date.